

Lakefront Soccer Club Refund Policy

in the event of a COVID-19 government directive to suspend activities during the 2020/21 season

Purpose:

To describe the circumstances under which and the process by which a refund for services not rendered would be developed, in the event **there is a government directive to suspend youth sports due to COVID-19 (the “Directive”)**.

Principles:

1. By accepting/registering to the Lakefront SC program, a family is making a financial commitment to pay the agreed fees, irrespective of their ability/choice to attend practices, team events or games, etc.
2. The schedule of club fees payment commitments must be adhered to. If 30 days delinquent, practice and playing rights may be suspended.

Lakefront SC will initiate a refund process if there is a Directive to suspend youth sports due to COVID-19.

1. Based on the length of the suspension period we will first look to provide a recovery plan (i.e. increased training when suspension is lifted or alternative activities or services), the “Recovery Plan Programing” in lieu of a refund.
2. If the suspension is expected to last longer than 30 days, Lakefront SC will suspend the debiting of all future payments from families Demosphere credit cards on file for all future charges (this does not apply to services which have been rendered). Payment debiting will restart once any suspension is lifted.
3. Within 45 days of a Directive, Lakefront SC will begin to assess services provided to develop the percentage of funds paid for services that will not be provided at future dates through Recovery Plan Programing.
4. Refunds will vary based on the program.
5. No later than 90 days after the suspension of activities (allowing for possible restart and Recovery Plan Programing), Lakefront SC will begin to issue refunds.